

**APIWELL Group Ltd.**  
**7524 – 49 Street NW, Edmonton, Alberta T6B 2X8**  
**Tel: (587)758-8884 / Fax: (587)758-9300 / Toll Free: (844)758-8884**  
**Email: [info@apiwellgroup.com](mailto:info@apiwellgroup.com)**  
**NDT INSPECTION PRODUCTS DIVISION**  
**TERMS & CONDITIONS**

**SHIPPING:**

Unless otherwise agreed upon and listed on APIWELL Group Ltd. quote, all sales are FOB APIWELL Group Ltd., warehouse, Edmonton, Alberta.

Title to merchandise will transfer to purchaser upon delivery to the carrier

Purchaser to provide courier/Freight Company name and account number at time of order to ensure no delay in shipping

Loss or damage in transit is the responsibility of purchaser

**PARTIAL SHIPMENT:**

APIWELL Group Ltd., reserves the right to make partial shipments

**RETURN POLICY:**

APIWELL Group Ltd., will accept goods for exchange or credit provided:

- Client has received prior approval from APIWELL Group Ltd to return goods
- Goods are returned within 30 days of date of original shipment
- Purchaser must advise APIWELL Group Ltd., that goods are being returned
- Copy of original invoice must be returned with goods
- Goods are regular stocked items only. No returns on special orders
- Returned goods are in new saleable condition
- Chemicals will not be accepted for return unless APIWELL Group Ltd., has shipped incorrect product
- Subject to restocking charge

**PAYMENT METHODS:**

**Credit Cards:**

APIWELL Group Ltd., accepts VISA, MasterCard and Discover

**Open Account:**

Purchasers with approved open accounts have 15 days from the date of invoice to make payment

Purchasers wishing to establish an open account must complete the APIWELL Group Ltd, Credit Application for a Business Account and return to: [info@apiwellgroup.com](mailto:info@apiwellgroup.com) Estimated approval process takes five (5) business days. No orders will be shipped without approved open account or payment in advance of shipping

APIWELL Group Ltd., reserves the right to decline or cancel a business account for non-compliance with our terms

**Corporate Cheque or Wire Transfer:**

Will be accepted prior to shipment

All costs/process fees of wire transfers will be paid by the purchaser

Invoices unpaid 30 days past the billing date will be deemed delinquent and are subject to an interest charge of 1.50% per month or 18% (APR) per annum. We reserve the right to suspend our services or to withdraw from any engagement in the event that any of our invoices are deemed delinquent. In the event that any collection action is required to collect unpaid balances due to us by, you agree to reimburse us for our costs of collection, including lawyers' fees.

APIWELL Group Ltd., Terms & Conditions only are applicable.

It is presumed by the purchaser's signature on this form and/or the placement of purchasers order that APIWELL Group Ltd. Terms & Conditions are accepted by Purchaser

1. All invoices are to be paid 15 days from the date of the invoice.
2. If after 15 days, client pays via credit card, additional 3% will be charged.
3. Claims arising from invoices must be made within seven working days.
4. By submitting this application, you authorize APIWELL Group Ltd. to make inquiries into the banking and business/trade references that you have supplied.
5. Return completed form to: [info@apiwellgroup.com](mailto:info@apiwellgroup.com)
6. Only APIWELL Group Ltd. Terms & Conditions are acceptable
7. Estimated approval process takes 5 business days for an Open Account

I hereby represent that I am authorized to accept these Terms & Conditions on behalf of the customer name(s) below

Company: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_